



## OVERVIEW

Employing our proprietary cleaning process, HARKNESServices provides direct and supervised cleaning services and kitchen exhaust management to large, commercial food service operations. Our philosophy is that everybody can win. We deliver on this philosophy through Collaboration and Operations Organizational Partners (COOP), consistent quality and outstanding service.

## WHAT WE DO

HARKNESServices offers the most complete and correct restaurant hood and kitchen exhaust cleaning services in the industry. Some companies clean only what is visible to the customer or fire inspectors, neglecting to open access panels or to reach the roof-top fan system. HARKNESServices cleans the entire kitchen exhaust system, including the fan, ductwork and hood to the bare metal. All hoods and backsplashes are then polished. Included with our routine services are before and after pictures, and a complete service report is delivered with every cleaning.

As optional services, we can:

- provide a fire suppression system service (through a strategic partner)
- furnish new filters and provide a filter exchange program
- install hinges on fans and secure them with a chain
- clean and degrease all kitchen equipment
- clean and degrease kitchen floors
- cut access panels in the duct work of long horizontal runs to facilitate thorough cleaning down to bare metal
- furnish new filters and globes
- install a grease containment system that prevents grease from accumulating on the roof
- install a grease absorption unit that surrounds the base of the fan which absorbs grease while allowing water to filter through

### ***Trustworthy and Professional Services***

Established in 2011, HARKNESServices meets and exceeds the performance criteria mandated by National Fire Protection Association (NFPA) Code 96 and enforced by township fire inspectors and insurance companies throughout the USA. According to nationwide fire prevention law, NFPA Code 96 mandates that all commercial kitchen exhaust hood systems be cleaned one to twelve times a year by a Kitchen Exhaust Hood Cleaning company. HARKNESServices is here to help!

Fully insured and bonded, our certifications include:

*Supplier Diversity Certification*

- Minority Business Enterprise (MBE, State of Ohio)
- Encouraging Diversity, Growth and Equity (EDGE, State of Ohio)
- Women Owned Small Business (WOSB, US Small Business Administration)
- National Minority Supplier Development Council (NMSDC)
- LEDE (Columbus City Schools)
- Disadvantaged Business Enterprise (DBE State of Ohio)
- Historically Underutilized Business (HUB)

*Maintenance Certification*

- Halton Certified Agent

## KEY BENEFITS OF OUR PROCESS

- **Scalable** – We can handle any size or number of clients using our sophisticated, replicable pattern of operation. We ensure that other firms’ personnel understand our process, providing quality control and supervision so customers can count on consistently excellent performance.
- **Comprehensive** – Through alliances with trusted partners with complementary services – such as air ducts, fire suppression, extinguisher inspection and maintenance – we offer “one stop shopping” in a full suite of services.
- **Relationship-focused** – Building long-term relationships with customers and partnerships with forward-thinking companies in related fields is a constant focus.
- **Knowledgeable** – Our team brings valuable perspective, working closely with customers and allied firms to limit liability and address government and regulatory issues.

Regularly performed exhaust system cleaning also:

- improves ventilation for smoke and odor removal.
- lowers insurance premiums offered by some insurance companies.
- complies with local and national fire and health codes.

## WHO WE SERVE

HARKNESServices provides hood cleaning services and kitchen exhaust management to:

- |               |                      |                               |
|---------------|----------------------|-------------------------------|
| - Restaurants | - Hospitals          | - Schools and Daycare Centers |
| - Colleges    | - Cafés and Delis    | - Correctional Institutions   |
| - Airports    | - Hotels and Resorts |                               |

Our collaborative style, satisfied customers and relationship focus have enabled expansion beyond our Ohio base.

We are proud to list among our clients:

- |   |                                     |
|---|-------------------------------------|
| - McDonalds – Ohio                      | - The Ohio State University         |
| - Kalahari Resort                       | - Cedar Point (Cedar Fair Parks)    |
| - Progressive Field (Cleveland Indians) | - IX Center (Cleveland Expo Center) |
| - Mt. Carmel Hospital                   | - Columbus Convention Center        |